

GENERAL INFORMATION

- Revolution Rock Festival is an <u>OUTDOOR EVENT</u>, no refunds or exchanges.
- Line-up and set times are subject to change
- Revolution Rock Festival is an all ages show, however we encourage you to leave the kids at home. Should you decide to bring a child; the child will need a ticket.
- No scalping or resell of tickets allowed, no unauthorized sales of any kind are allowed
- ID and credit card used for purchase will be required at the time of Will Call pickup
- Everyone and everything (including vehicles) are subject to search at all entry points
- Parking attendants will verify that each patron within the vehicle has the appropriate wristband.
- Any alcohol purchase or consumption will require a valid picture ID and an age verification wristband. There will be wrist-banding stations with staff to assist you with the age verification and ID check
- The festival is not responsible for any lost or stolen items. Please lock up your valuables in your vehicles or leave them at home.
- Warning: Moshing and crowd surfing are strongly discouraged. Patrons assume all risk associated with such activities.
- For up-to-date event information, please visit www.revolutionrockfestival.com. Event details are subject to change, so please check back with us prior to the event for the all the latest maps and information.
- Festival producers are not responsible for damage or theft to vehicles or vehicle contents. Please remove your keys and valuables and lock your vehicle when it is left unattended. Any vehicle parked overnight or illegally may be towed at the owner's expense.
- For general inquiries or questions please call Ticket Purchase Support at 855.487.6848

FESTIVAL SITE

APPROVED ITEMS

- One sealed bottle of water. 24 ounce maximum.
- Binoculars
- Small digital cameras
- Cell phones
- Sunscreen in a plastic container
- Blankets, limited to one per person
- Draw string bags and small purses

PROHIBITED ITEMS

- No instruments
- No weapons or firearms of any kind
- No colors, no patches
- No drones
- No chains, chain wallets
- No umbrellas, no hula hoops
- No back packs or duffle bags
- No camel packs or bota bags
- No drugs and/or drug paraphernalia
- No video cameras and/or audio recording devices
- No glass containers
- No outside food/beverage (with exception of water bottle)
- No powdered substances
- No folding chairs / lawn chairs
- No coolers
- No pets with the exception of service animals

Note that all prohibited items will be confiscated at point of entry into the festival site!

Frequently Asked Questions

- 1. What time do doors open?
 - a. Festival gates will open at 11am on Saturday, September 9, 2017.
- 2. Where do I park?
 - a. Detailed traffic route instructions are available under the "Travel & Transport" section at www.revolutionrockfestival.com. Premier Parking will be available at Foxwoods Resort and Casino and include shuttles to the festival site. General parking will be available northwest of the festival site. Please follow highway signage for parking information upon arriving at the festival.
- 3. Are we allowed to leave and re-enter the festival site?
 - a. VIP and Hotel Package buyers will have re-entry privileges. There is no re-entry for General Admission wristbands.
- 4. What is the price to park?
 - a. Premier Parking is available for purchase for \$25. There is no charge for general admission parking.
- 5. Where is ADA parking located?
 - a. Accessible parking is located in the Premier Parking lot at Foxwoods Resort and Casino. Please follow signs for ADA Parking.
- 6. Are service animals allowed within the festival grounds?
 - a. Yes. Service animal, trained to assist an individual with a disability, are allowed.
- 7. Where can I drop off my medication?
 - a. Please drop off your medication at the first EMS tent located inside the main concert gate. The medical staff will check-in your medication and you will have access to it anytime throughout the duration of the festival.
- 8. I am mobility impaired, where may I view the concert?
 - a. There is a mobility platform located near the stages. Please refer to the festival concert map for locations.
- 9. Are there ADA accessible restrooms
 - a. Yes. ADA accessible porta potties will be located within the mobility platform, and the general public porta-potty area.
- 10. Will there be ATM's available?
 - a. Yes, however ATM's are powered by a 4G wireless signal which can be spotty at times, so please plan accordingly. Please reference the festival site map prior to the event for locations.
- 11. Where should I go for Lost & Found?
 - a. Please visit the information booth at the concert site for lost and found. Items lost at a hotel will be subject to hotel lost & found policy and procedure. The festival is not responsible for lost items.
- 12. Am I allowed to sell food / drinks?
 - a. You are NOT allowed to sell food or drink on the property. Revolution Rock Festival is on private property and there is an anti-vending law in